



SDIMI 2007

Track C and Panel III: Key Themes and Reflections

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Key Themes from Track C: Monitoring Measuring & Reporting

What we heard:

- There are many approaches in use and under development
- We need to use a range of tools and approaches for different audiences
- Transparency, verification, legitimacy recur as issues
- Other players (governments, NGOs) should also report on their SD contribution
- If we want to be believed then what people experience of us needs to align with what we say!

What we still need to work on:

- We do not yet have consistency or consensus on 'good practice'



Key Themes from Track C: Stakeholders

What we heard:

- Sustainable development is a core business activity and a 'social licence to operate' is critical for success
- Many of us need to build internal capacity in this area
- 'Host' communities and their rights and customs should be respected and not seen as a problem
- Building understanding of SD issues in the wider community is a shared societal challenge
- Mine companies should not act in isolation – effects are cumulative
- Listening and learning needs to work both ways

What we still need to work on:

- Collaborative ways of working together and with others
- Right brain skills!

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Panel Discussion III: Stakeholders Expectations

- Almost nobody likes the word ‘stakeholder’
- Challenges identified include:
 - Identifying and prioritising interested groups
 - Understanding context, constituency and subtext
 - Avoiding exacerbating existing tensions
- Successful strategies include:
 - Patience, time and trust building
 - Openness, honesty and transparency
 - Respect for traditional structures and practices
 - Delivering against promises





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Reflections of a stakeholder...

I take away from this conference...

- **Encouragement** that the sector is committed to SD
- **Knowledge** of new viewpoints, approaches and techniques from across the industry
- **A personal challenge** to do more to communicate the progress the sector is making and the benefits of different sector working in partnership.

